



Exatouch[®]

Remote Kitchen Tickets: 101

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Agenda


Here's what we'll cover:

- What are Remote Tickets
- The Benefits of Exatouch®
- Remote Printers
- Set Up in Exatouch
- Various Options
- Helpful Resources



What are Remote Tickets?

Remote Tickets are a restaurant's way of managing orders in their kitchens. It helps restaurants with keeping track of each order's food items so they can maintain a proper workflow.



Tie Physical Order
Together with
Order ID

Kitchen Alerted to
Start Preparing
Meal

Expo and Food
Runners Know
Where the Order
Belongs

Exatouch & Remote Printers

Exatouch printer integration makes it easy for small businesses to track tobacco sales, rebates, and loyalty programs, as well as:



- Various printer options
- Easy installation
- Customizable options
- Reliable even when the internet is down



Set Up in Exatouch

Built in features make it easy to:

- Control when and what gets fired to the kitchen
- Designate categories to be associated with any desired printer



Select the Installed Printer

Configure Category Settings

Exatouch & Remote Printers

Receipt printer: Preview

Report printer: Preview

Label printer: None

Auto Cut: [icon]

Remote 1 printer: Kitchen Printer 1 KDS ☒

Remote 2 printer: Kitchen Printer 2 KDS ☐

Remote 3 printer: Kitchen Printer 3 KDS ☐

Remote 4 printer: Kitchen Printer 4 KDS ☐

Remote 5 printer: Preview KDS ☐

Remote 6 printer: Preview KDS ☐

Remote 7 printer: Preview KDS ☐

Remote 8 printer: Preview KDS ☐

Sticky Label Printer 2: Preview 40 mm

Sticky Label Printer 3: Preview 40 mm

Receipt Font Size: 22

Remote Font Size: 24

Sticky Label Font Size (40mm): 20

Sticky Label Font Size (58mm): 24

Sticky Label Font Size (80mm): 28

Font: Arial

Manage Printers

Save

Close

PRINTER SETTINGS
Logged In: EPI Agent

03:09:16 PM
Fri. Jun. 23, 2023

Multiple printer selection allows merchants to set up independent stations in their kitchens

Exatouch & Remote Printers

The screenshot displays the Exatouch software interface for configuring categories. The 'Categories' section on the left lists 'Apps', 'Soup / Salad', 'Breads', 'Burgers' (highlighted with a blue box), and 'Sides'. The 'Subcategories' section on the right shows 'None' and 'Burgers'. A 'Print On:' dialog box is open, showing a list of printers with checkboxes: 'Remote 1 printer' (checked), 'Remote 2 printer', 'Remote 3 printer' (checked), 'Remote 4 printer', 'Remote 5 printer', 'Remote 6 printer', 'Remote 7 printer', 'Remote 8 printer', 'Sticky Label Printer 1', 'Sticky Label Printer 2', and 'Sticky Label Printer 3'. The background interface includes buttons for 'Delete Category', 'New Category', 'Save', and 'Close', as well as 'Show Inactive' checkboxes and a 'Description' field.

Settings designate
categories with
remote printers



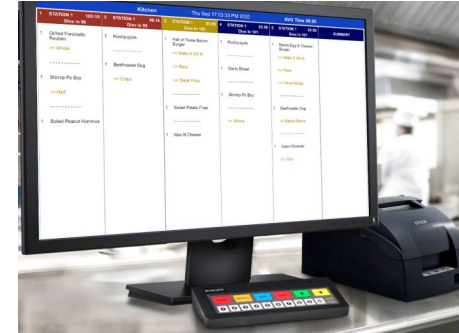
Remote Printer Options



Impact Printer



Sticky Label Printer



Kitchen Display System

Any merchant with a back of house needs a remote printer.

You can provide your merchants with exactly what
will fill their needs!

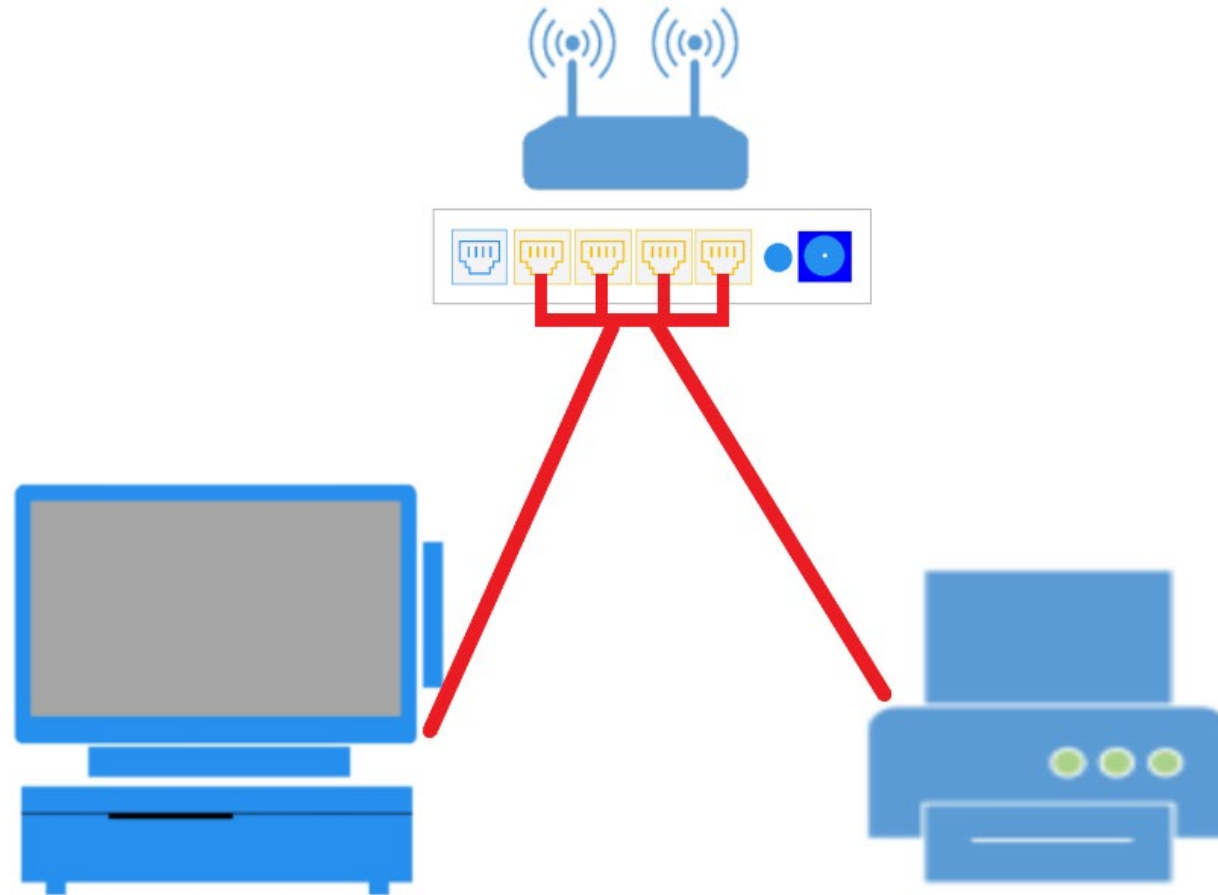
Impact Printer



Order #	2
EPI Agent	
Dine In NEW	
1 Bacon Cheddar Jalapeno Burger - Make it 3/4 lb. - Med - Seasoned Fries	
Server 1 06/23/23 05:49PM	



Printer Installation



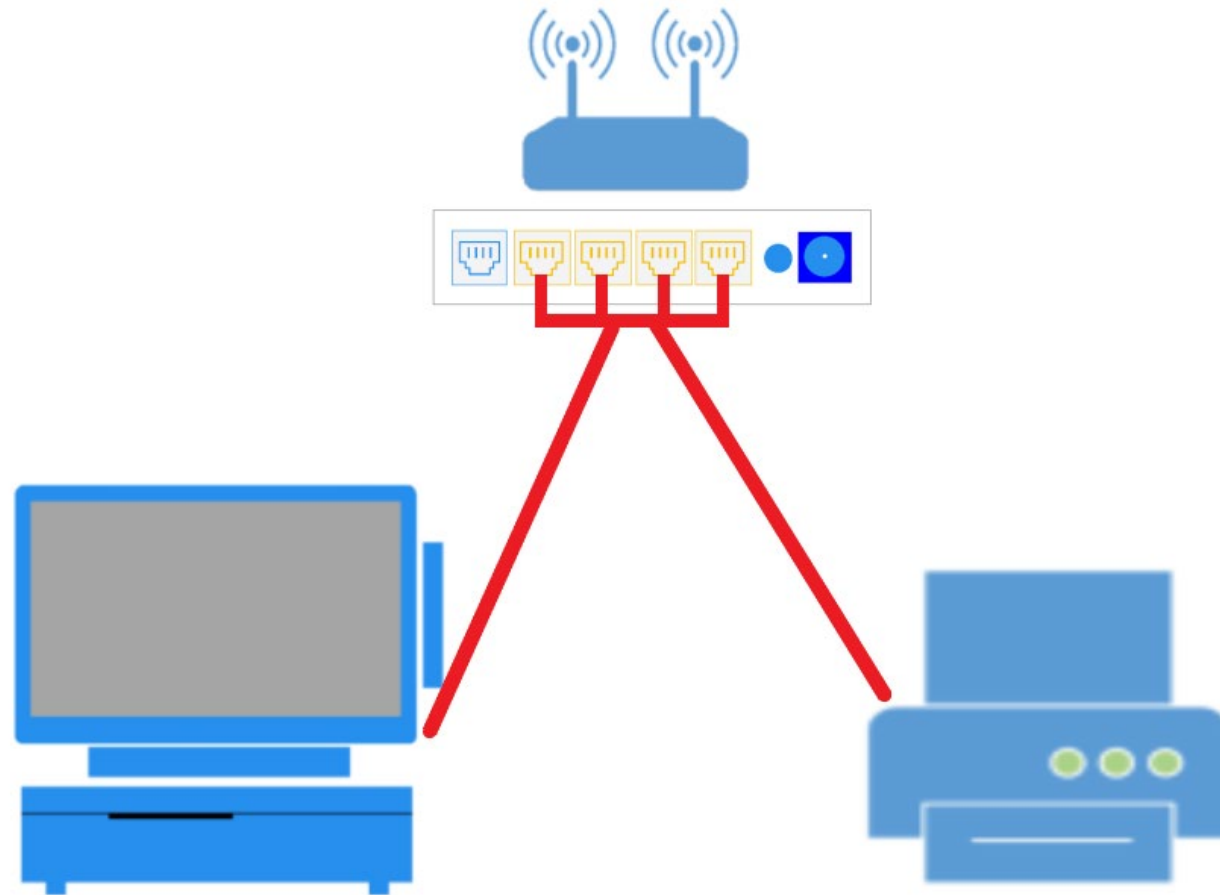
Sticky Label Printer



Versatile and Reliable



Printer Installation

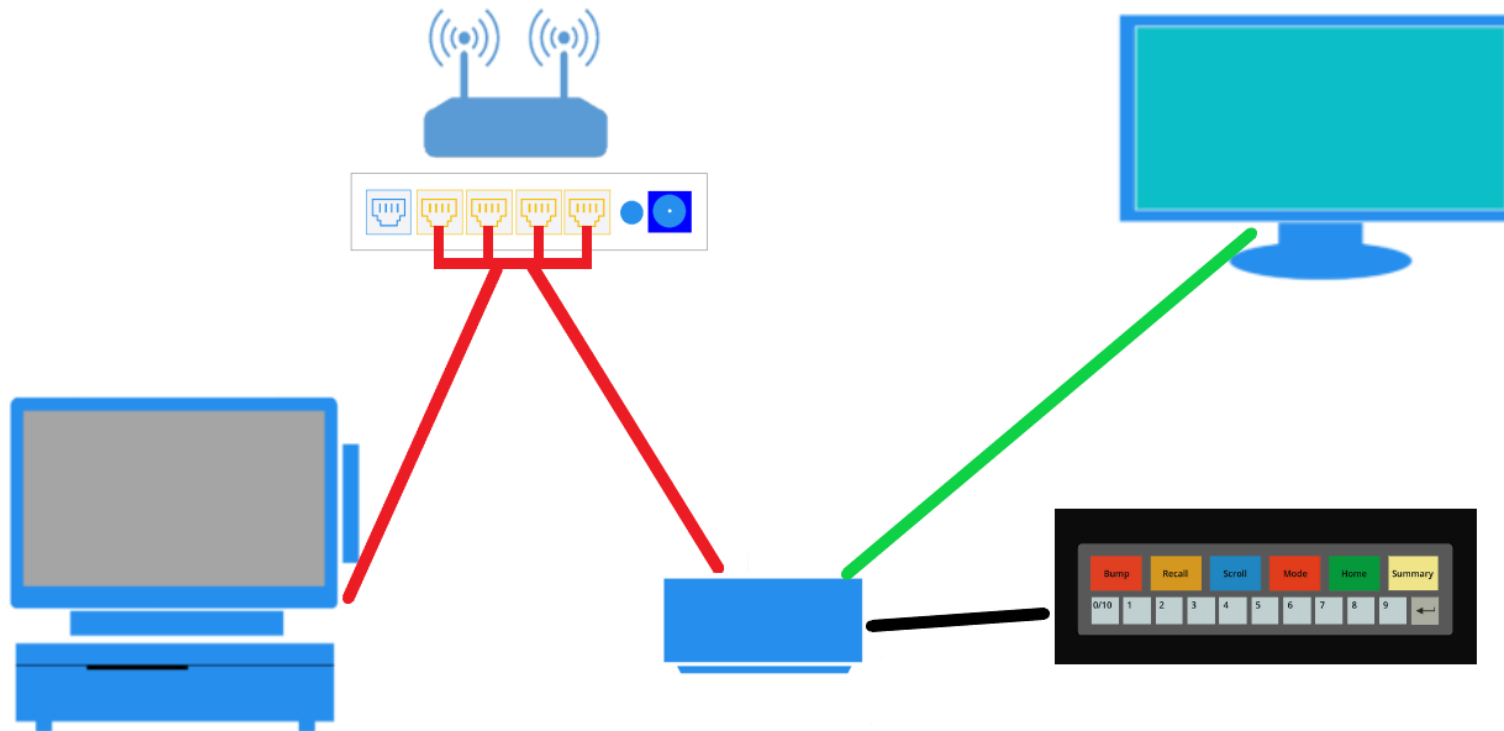


Kitchen Display System

0 ← RECALL Master Wed Nov 04 06:38 PM 2020 AVG Time MM:SS → 0						
1 Sam 03:40 Tbl 1 CK# 1579	2 Sam 02:36 Tbl 1 CK# 1580	3	4 Sam 02:20 Tbl 1 CK# 1581	5 Sam 02:06 Tbl 1 CK# 1582	6 Sam 01:46 Tbl 1 CK# 1583	SUMMARY
1 Chicken Noodle Soup	1 Classic Hamburger	1 French Fries	1 Veggie Burger	1 Chicken Noodle Soup	1 Cheeseburger	5 French Fries
1 Chicken Sandwich	Pickles		Extra Tomatoes	1 Salad	Extra Tomatoes	2 Chicken Noodle Soup
Pickles	Mayo		Ketchup		Extra Ketchup	3 Salad
Tomatoes	Tomatoes		Extra Onions		Extra Onions	1 Classic Hamburger
Lettuce	Onions		Extra Lettuce		1 French Fries	1 Cheeseburger
1 French Fries	Lettuce		1 Salad		1 Juice	2 Veggie Burger
	Mustard					4 Chicken Sandwich
7 Sam 01:36 Tbl 1 CK# 1584	8 Kate 01:14 Tbl 1 CK# 1585	9 Kate 00:53 Tbl 1 CK# 1586	10	11 Kate 00:38 Tbl 1 CK# 1587	12 Kate 00:14 Tbl 1 CK# 1588	13
1 Veggie Burger	1 Chicken Sandwich	1 Ham Sandwich	Sugar	1 Chicken Sandwich	1 Chicken Sandwich	
Pickles	Pickles	Mayo	Cream	Pickles	Pickles	
Extra Tomatoes	Mayo	Tomatoes	Milk	Mayo	Mayo	
Extra Onions	Tomatoes	Onions	Large	Tomatoes	Tomatoes	
Extra Lettuce	1 French Fries	Lettuce		1 Coffee	Onions	
1 French Fries	1 Salad	Mustard		Cream	Lettuce	
		1 Coffee		Large	1 Juice	
14	15	16	17	18	19	20



Printer Installation





Questions & Thank You

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