# Surcharging, Dual Pricing, Cash Discounting, and RCD Compliance

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### WHY COMPLIANCE?



- Operate within card brand rules.
- Support a positive payments experience.
- Eliminate program confusion.

### WHY COMPLIANCE?

- Provide guidance and education.
- Wrong information and bad practices result in lost trust and lost accounts.
- Non-Compliant Merchants face:
  - Fines and assessments
  - Deactivation of merchant account
  - MATCH



### WHAT IS A CREDIT CARD?

- Tied to a line of credit.
- The cardholder borrows funds to use towards purchases.
- At the end of the statement period the cardholder pays off the balance or is charged interest on any balance that carries over.



### WHAT IS A DEBIT CARD?



- Tied to a checking account.
- Prepaid debit cards are preloaded funds: think Visa Gift card.
- When used, funds are immediately debited.
- When a debit card is run without the pin number, it is still a debit card.
- Signature Debit, Offline Debit, or Check Card Debit.





- Surcharge only Credit Cards.
- PIN, Signature, and Pre-Paid Debit cards cannot be surcharged.
- Capped at 3%.
- Registration is required, followed by a 30-day waiting period.
- Be in a state that legally supports Surcharging.
  - Connecticut, Massachusetts, Maine, and Puerto Rico have laws preventing surcharging.











Point of Entry Signage Example:

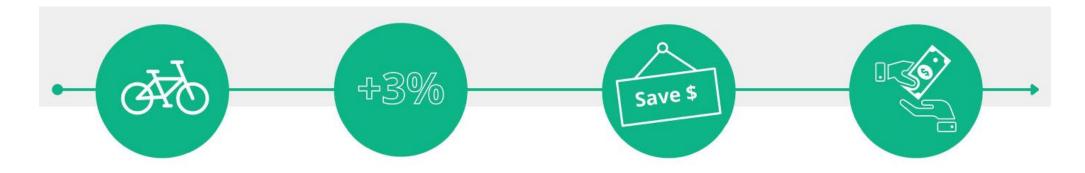
We impose a surcharge on credit cards that is not greater than our cost of acceptance.

Point of Sale Signage Example:

We impose a surcharge of {RATE}% on the total transaction amount on credit cards, which is not greater than our cost of acceptance. We do not surcharge debit cards.



#### How Surcharging works:



#### **Item For Sale**

A customer purchases a bicycle for \$100.

#### **Surcharge Applied**

When a credit card is used, the terminal adds a 3% surcharge for a total of \$103.

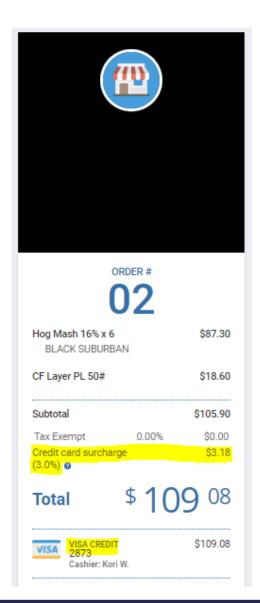
#### **Debit/Cash Payments**

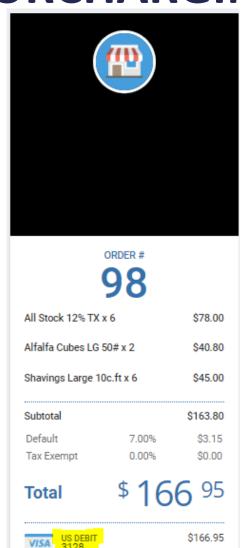
If the customer pays with a debit card or cash, no additional fee is added. The total remains at \$100.

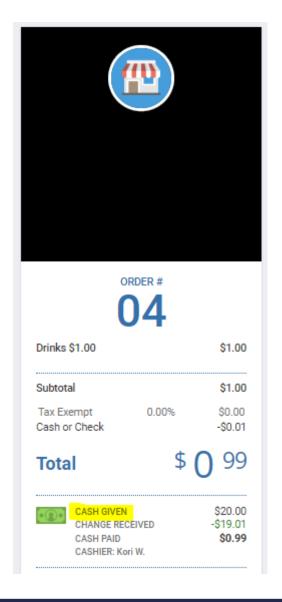
#### **Customer Pays**

The final purchase price is based on the customer's payment method. Credit cards pay \$103 while Debit and Cash pay \$100.













#### **SUPPORTED EQUIPMENT:**

- Dejavoo
- Valor
- Clover
- Pax
- PayTrace (Third party integration with Interpayments.)



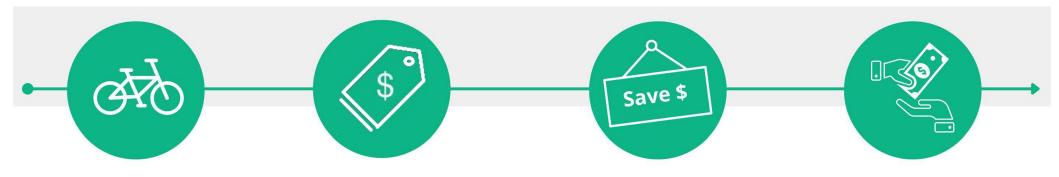




- Must display two prices for each item: Gas Station Method
- At checkout, customers are presented with both price options.
- Customer is billed based on the tender type they use.
- There are no fees added to bring the Cash price up to the List/Card price.



#### **How Dual Pricing works:**



#### **Item for Sale**

A bicycle's price is displayed as:
List/Card Price - \$104
Cash Price - \$100

#### **POS Displays Dual Price**

POS software automatically calculates the card and cash price for the bicycle.

### Merchant Tenders Payment

Bicycle is rung up and both prices are displayed at checkout.

#### **Customer Pays**

The final purchase price is determined by the customer's payment method. Cards will pay \$104, and cash will pay \$100.

#### MARGHERITA PIZZA

personal pizza
ma tomatoes | mozzarella | fresh basil
suggested pairing Suprema

additional toppings
CASH DISCOUNT \$2 each | CC \$2.08
rugula | roasted red peppers | onions
CASH DISCOUNT \$4 | CC \$4.16
bled sausage | fresh mozzarella | shredded
mozzarella | meatballs
CASH DISCOUNT \$5 | CC \$5.20
prosciutto

CAULIFLOWER PIZZA

CASH DISCOUNT \$15 | CC \$15.60

personal pizza

#### TRUFFLE BURRATA

argula spinach salad with tomatoes & scallions drizzed with crystalized basil & cherry vinaigrette suggested pairing Suprema

#### CROQUE MONSIEUR

french bread, mustard, bechamel, gruyere, paris ham, served with caper berries & truffle chips suggested pairing Rosé or Bobina

#### ARTICHOKE FORMAGGIO CASH DISCOUNT \$18 | CC \$18.72

grilled long-stem artichoke hearts, sautéed in garlic & oil, smothered in melted mozzarella cheese & sprinkle with homemade bread crumbs suggested pairing Bobina or Alto







X EXATOUCH°		Order #: New
	Staff: Megan B	September 15,   12:32pn
	Qty Description	List Cas Price Pric
	1 20oz Soda Ginger Ale	\$ 2.33 \$ 2.29
	1 6pc Mozzarella Sticks 1 *14" 1 Topping Pizza	\$ 8.28 \$ 8.00 \$ 13.97 \$ 13.50
	Pepperoni 1 Chocolate Cake 1 Stuffed Bread Mushroom	\$ 4.92 \$ 4.75 \$ 10.09 \$ 9.75
	Widshioom	
	Total	List Price Cash Pric \$ 42.40 \$ 41.0

Order #: 12 Staff: Megan date: 09/15/23 time: 09/15/23	B 12:26PM
oz Soda \$2.25	\$2.33
inger Ale 80.00	\$0.00
Mozzarella Stick 88.00	s \$8.28
" 1 Topping Pizza \$13.50	\$13.97
epperoni 80.00	
ocolate Cake \$4.75	\$4.92
iffed Bread \$9.75	\$10.09
lushroom \$0.00	
Item Tot Ta Tot	ax: \$2.81
Item Count:	5
Credit: Entry: Cardholder:	
Visa: Auth Code:	****9571 1234567890

Ord	Staff: Megan B der date: 09/15/23 12	:33PM
1	20oz Soda @ \$2.25	\$2.25
	- Ginger Ale @ \$0.00	\$0.00
	6pc Mozzarella Sticks @ \$8.00	\$8.00
	*14" 1 Topping Pizza @ \$13.50	\$13.50
	- Pepperoni @ \$0.00	
	Chocolate Cake @ \$4.75	\$4.75
	Stuffed Bread @ \$9.75	\$9.75
	Mushroom © \$0.00	
	item Total: Tax: Total:	\$38.25 \$2.81 \$41.06
	Item Count: 5	
	Cash: Cash Collected:	\$41.06 \$42.00
	Change Due:	\$0.94
ALTE	ixes, Fees, and Discounts are calculated se	saratey



#### SUPPORTED EQUIPMENT:

- Exatouch
- Dejavoo
- Valor





- Merchant displays one advertised price; the list price.
- Discount offered on cash payments.
- No fees added to increase the purchase price when a card is used.
- Signage may be displayed.

As an incentive to customers, we offer a X.XX% discount to customers paying with cash.



How Cash Discounting Works:



EPI DEMO 1161 SCOTT AVENUE CALVERTON NY 11933 631-822-1140		
05/03/2023	14:47	
S	ale	
Trans:3	Batch:11	
*********	*8858 **/**	
AMOUNT:	\$0.14	
TOTAL:	\$0.14	
Resp: Code: Ref#: App Name: AID: TVR: TSI:	APPROVAL 034733 312314758335 VISA DEBIT A0000000031010 8080008000 6800	
Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. CUSTOMER COPY Thank you' Powered By Valor Pay(v1.2.90)		



#### SUPPORTED EQUIPMENT

- Any equipment
- Exatouch
- ProCharge
- Clover







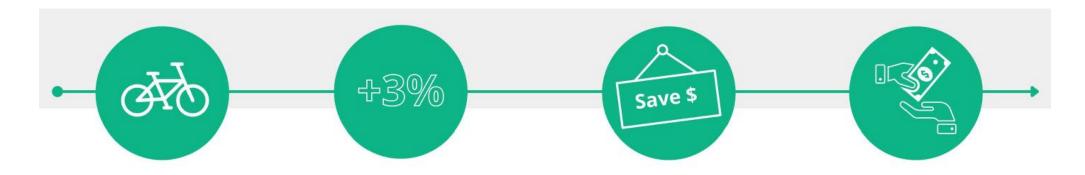
- Merchants must add Admin Fee to ALL tenders; including Cash.
- NO discounts are provided.
- Signage displayed advising a fee charged on all purchases:

We accept all forms of payment including cash, checks, and credit cards.

To offset the rising cost of business and operational expenses, all purchases paid will be subject to an Admin Fee of X.XX%.



#### How RCD works:



#### **Item For Sale**

A customer purchases a bicycle for \$100.

#### **Admin Fee Applied**

Merchant charges a 3% Admin Fee on all purchases regardless of tender.

#### **Cash/Check Payments**

If the customer pays with a cash, the Admin fee is charged. No discounts are given for using cash/check.

#### **Customer Pays**

The final purchase price is the **same** regardless of the customer's payment method. Credit/Debt cards pay \$103, and Cash/Check pay \$103.





ORDER # 18				
Artículo personalizado	\$3.50			
Subtotal	\$3.50			
Sales Tax	9.75% \$0.34			
Admin Fee	3.00% \$0.11			
Total	\$ 3 95			
DISC DISCOVER 0069	\$3.95			
September 21, 2023 • 8:42 am Payment ID: S1Q2ZCBQZF56A Order ID: 18BK7QMVGG3ZT				
Show Details				
View the Privacy Policies for <u>Clover</u>				
***				







#### SUPPORTED EQUIPMENT

- Exatouch
- Clover
- Dejavoo



### **FINAL THOUGHTS**

- Surcharging: Only program developed by card brands. Fee assessed on credit cards only.
- Any program adding fees to cards indiscriminately, like RCD, must add a fee on all purchases regardless of payment method. The fee MUST be billed on Cash/Check. No discounts offered.
- Dual Pricing/Cash Discounting are pricing strategies created to help merchants reduce expenses and eliminate compliance issues as no fees are added at checkout.