



**IMPACT** 21

# **TOP EXATOUGH® SOLUTIONS MERCHANTS INQUIRE ABOUT**

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# TOP EXATOUCH SOLUTIONS

## POS DEMOS

A personalized discovery experience that helps your merchants understand why Exatouch® is the best solution for their business.

**455**

**EXATOUCH DEMOS  
YTD IN 2024**



**IMPACT24**

# TOP EXATOUCH SOLUTIONS

## POS DEMO

### Retail

- Tobacco and Discount Programs (Scan Data)
- DRV/CRV
- Inventory Management
- Reporting

# TOP EXATOUCH SOLUTIONS

## POS DEMO

### Restaurant

- Eliminate Handwritten Tickets
  - Kitchen Printer
  - Kitchen Display System

### Sit Down

- Tableside Ordering and Payments
- Table Management

### QSR

- Fast Payments
- Customer-Facing Display

# TOP EXATOUCH SOLUTIONS

## ONBOARDING WITH PRODUCT SUCCESS

**238**

RESTAURANTS

**649**

RETAIL

**2,298**

HOURS ON INSTALLS AND  
TRAINING

BASED ON PRODUCT SUCCESS 2024 PRODUCTION (YTD)

# TOP EXATOUCH SOLUTIONS

## ONBOARDING WITH PRODUCT SUCCESS

### Customization

- Images
- Custom Button Layout
- Security
- Shift Reporting

# TOP EXATOUCH SOLUTIONS

## ONBOARDING WITH PRODUCT SUCCESS

### Retail Menu

- More Than the Basics
- Vendors
- Parent/Child Inventory
- Inventory Matrix

# TOP EXATOUCH SOLUTIONS

## ONBOARDING WITH PRODUCT SUCCESS

### Restaurant Menu

- Complex Modifiers
- Promos and Happy Hour
- Sending Orders to the Kitchen



# TOP EXATOUCH SOLUTIONS

## 24/7 TECHNICAL SUPPORT

### LEVEL 1 SUPPORT

#### THE BASICS

- Keep Your Merchants Running
- Day-to-Day Register Functions
- Updating Items

### LEVEL 2 SUPPORT

#### ELEVATED SUPPORT

- Weighted Items
- Advanced Settings
- Recommending Hardware Solutions

# TOP EXATOUCH SOLUTIONS

## EXATOUCH DEDICATED TEAM

### NO STONE GOES UNTURNED

- Advanced Menu Alterations
- Installing New Hardware
- Scan Data Submissions

### WHITE GLOVE TREATMENT

- Submitting Escalations
- Feature Report
- Unique Solutions

# EXATOUCH SUPPORT

## BY THE NUMBERS

YTD IN 2024

